

Oasis Software™

A Division of Paradise Systems Group®, Inc.

Mr. Robert Zaunere
President/CEO
SoftVelocity, Inc.
2769 East Atlantic Blvd
Pompano Beach, Florida 33062



Dear Robert,

My staff and I would like to thank you and your support staff at *SoftVelocity*, Inc for assisting us with our *Clarion*™ based development efforts. We would also like to commend Danny Colter in Installation Support for his diligence in helping us to resolve installation and implementation issues with web editions of our ***Oasis/ISManager2000***™ software.

Over the course of the last few months, both of our companies have experienced many new and exciting events. Of course, *SoftVelocity* inherited the software development products from the former *Topspeed Corporation* and we became the vendor of choice for information technology management software to the *United States Senate and House of Representatives*.

As we look toward the challenges of the future, it is refreshing to know that *SoftVelocity* has rediscovered the value of quality products and customer service. This is evidenced not only by Danny's commitment to helping us resolve our web application installation issues but also by his very positive and customer-oriented attitude. These are rare and special qualities that are greatly appreciated.

Thanks again for your personal attention in this matter and please let me know if ***Oasis Software***™ can be of any assistance to *SoftVelocity*.

Sincerely,

Carl Thompson
Senior Product Manager
Oasis Software

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